



Discriminatory Access to Public Transport

Recently, a farmer was denied access to the Metro Rail due to his attire being deemed "inappropriate" by security personnel. Despite having a valid ticket, the farmer, dressed in a white shirt and carrying clothes on his head, was stopped at the security checkpoint at the metro station.

However, after a fellow commuter questioned the staff's decision, pointing out that the farmer posed no security threat and was not violating any Metro Rail rules, the farmer was eventually permitted to board the metro.

The incident led to the dismissal of the security supervisor involved, with the management of Metro Rail expressing regret for the inconvenience caused and reaffirming its commitment to inclusivity in transportation.

Nevertheless, the incident highlighted ethical issues regarding discrimination based on attire and the need for proper training and guidelines for security personnel to prevent such incidents in the future.

Suppose you have been entrusted with the task of drafting a better policy for inclusive public transport. How would you approach this incident, and what would be the main elements of your suggested policy?

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