



Two Hospitals of Chhattisgarh got NQAS Certificate under 'Muskan' Program

Why In News?

On February 23, 2023, the National Quality Assurance Standard (NQAS) by the Union Ministry of Health to Durg District Hospital and Patan Community Health Center for providing excellent health care and better treatment to children and new-borns under the 'Smile' program. Certificate has been provided.

Key points

- The Union Health Ministry team had inspected the District Hospital Durg in December last year and the Community Health Center Patan in January this year and examined the quality of services available for children and new-borns in these two hospitals. The team had also taken feedback from those undergoing treatment there in this regard.
- District Hospital Durg scored 97 per cent and Community Health Centre Patan scored 84 percent in the evaluation of the Union Health Ministry team.
- The team conducted tests of paediatric OPD, paediatric ward, SNCU and NRC (Nutrition Rehabilitation Centre) at Durg District Hospital. At the same time, he inspected the paediatric OPD and NBSU (Newborn Stabilization Unit) at Patan Community Health Center and evaluated it.
- It is noteworthy that national quality assurance standard certification of hospitals is done on the basis of 12 standards. Hospital services and satisfaction levels are tested on several parameters by a team of experts before providing national quality assurance standard certificates.
- For this, the organization evaluates the quality of parameters like service delivery, patient satisfaction, clinical services, inputs, infection control, support services, quality management, outputs. Only those hospitals which pass the evaluation are issued a quality certificate by the Union Ministry of Health and Family Welfare.

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