



## C-CARES Web Portal

Recently, the Ministry of Coal (MoC) launched the **C-CARES web portal** of the **Coal Mines Provident Fund Organization (CMPFO)**.

- The C-CARES web portal is developed by the **Centre for Development of Advanced Computing (C-DAC)**, a Research and development organization under [MeitY](#), the portal promises to revolutionize **record-keeping and streamline processes** for **CMPFO** subscribers and pensioners.
- CMPFO is an **autonomous organization** under the **MoC** for administering [Provident Fund and Pension schemes](#) for social security in the [coal sector](#).
  - The Organization is presently rendering services to about **3.3 lakh Provident Fund subscribers and 6.1 lakh pensioners of the coal sector**.
- C-CARES will enable CMPF subscribers and coal companies to perform various functions tailored to their needs, including **online settlement of claims**, paperless working, timely and accurate settlement of claims, reduction in processing time, and grievance redressal.
- This digital transformation aligns with the [vision of Digital India](#).

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