



## CM launched the New Version 2.0 of Mor Bijlee App

### Why in News?

On July 29, 2023, Chief Minister Bhupesh Baghel launched 'Mor Bijlee App 2.0' during his stay in Korba. Consumers will now get 36 types of services through Mor Bijlee App 2.0.

### Key Points:

- Due to the good response of electricity consumers to the first version of the Peacock Bijlee App, the second version of the app has been prepared by expanding the citizen services.
- The new Mor Bijlee app has been made available in Chhattisgarhi dialect for the convenience of the people of the state. Consumers who have selected Chhattisgarhi dialect as SMS language, will be sent monthly electricity bill, bill payment, bill payment reminder and bill payment information in Chhattisgarhi. Along with this, it has become the first official mobile app of Chhattisgarhi dialect in the state.
- The Chief Minister said that in this new app, under the 'Electricity Bill Half Scheme' being run by our government, the consumer will also get information about the amount of rebate received in the electricity bill since the inception of the scheme till now. Along with this, the consumer will also be able to download the certificate of the rebate amount.
- The Mor Bijlee App 2.0 launched by Chief Minister Bhupesh Baghel will provide 36 types of consumer services, including bill information, calculations, rates, bill payment facilities, such as online payment, nearest payment center, bill payment details of the last two years, information about discounts received in the electricity bill half scheme, complaints related to electricity supply and bills. Such as power shutdown, bill related complaints, emergency and power interruptions, transformer malfunction, etc. will be available.
- Along with this, you can apply online for facilities like new electricity connection, name change, tariff change, load increase-reduction, meter shifting. Consumers will also be able to track the status of their online applications.
- Consumers will be able to create their personal profiles, such as adding and changing mobile numbers, e-mail IDs through the Saathi Bijlee Connection Profile app. The language of SMS and mobile apps can also be selected easily.
- After Chhattisgarh's 'Bhuiyan' mobile app, only 'Mor Bijlee App' has been downloaded by more than 10 lakh people. Launched on October 6, 2020, the first version of the Mor Bijlee App has been downloaded and used by more than 13 lakh 25 thousand users.
- Available for free in the Google Play Store, this mobile app is rated 4.4 out of 5 by over 36,700 users. The popularity of Mor Bijlee Ke App has increased rapidly in the state, this is the result of its success.
- In the rural areas of Chhattisgarh, the Mor Bijlee app is being widely used for information about electricity bills, payment of electricity bills and complaints about power outages. More than 50 per cent complaints of power cuts are being received through Mor Bijlee App. Time-bound disposal of complaints has also increased from 70 percent to 94 percent now.

