



# Digital Ticket Booking for Kumbh Mela 2025

## Why in News?

Recently, the Railways has introduced jackets with **QR scanners for volunteers to digitize ticket bookings for passengers** ahead of [the Kumbh Mela 2025](#).

## Key Points

- **Deployment of Officials:**
  - **North Central Railway** officials from the Prayagraj division **will wear fluorescent green jackets with QR codes** embedded at the back.
    - Devotees can scan the QR code to **access the Unreserved Ticketing System (UTS) mobile app**.
  - The app allows passengers to **book unreserved tickets digitally**, avoiding long queues.
  - Railways will operate over **10,000 regular trains** and more than **3,000 special trains** during the event.
- **Mahakumbh Rail Seva 2025 App:**
  - The **Railways has launched an app and portal** to provide train schedules, guest house information, helpline numbers, and more.
  - 28 guest houses with a capacity of 1.3 lakh devotees will accommodate visitors.
  - A **toll-free number 1800-4199-139** has been active since 1st November, 2024.
    - From 1<sup>st</sup> January 2025, the **helpline will operate 24x7, with multilingual call operators** proficient in Odia, Tamil, Telugu, Marathi, and Bengali.
  - Railway **announcements will be made in 12 languages**, including Hindi, English, Gujarati, Marathi, Tamil, Kannada, Telugu, Malayalam, Bengali, Odia, Punjabi, and Assamese.

## Kumbh Mela

- **About:**
  - It is the largest peaceful congregation of pilgrims on earth, during which participants bathe or take a dip in a sacred river. This gathering takes place at 4 different places, namely:
    - In **Haridwar**, on the banks of **the Ganges**.
    - In **Ujjain**, on the banks of **Shipra**.
    - In **Nashik**, on the banks of **Godavari (Dakshin Ganga)**.
    - In **Prayagraj**, at the confluence of the Ganges, the Yamuna, and the mythical invisible **Saraswati**.
- **Different Types of Kumbh:**
  - The **Kumbh Mela** is celebrated **4 times over a course of 12 years**.
  - At **Haridwar and Prayagraj**, **Ardh-Kumbh Mela** is held **every 6th year**.
  - The **Maha Kumbh Mela** is celebrated at Prayag after 144 years (after 12 'Purna Kumbh Melas').
  - **Maagh Kumbh** is celebrated **every year** in the month of **Maagh (Jan-Feb)** in **Prayagraj**.

