Chakshu and the Digital Intelligence Platform

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The **Department of Telecommunications (DoT)** introduced two initiatives, **Chakshu and the Digital Intelligence Platform (DIP),** to combat spam and fraud calls through the **Sanchar Saathi portal.**

- Chakshu (meaning eyes) is accessible at **sancharsaathi.gov.in/sfc**, facilitating citizens to report suspicious communications.
    - The platform allows users to **report various types of fraud,** including those related to bank accounts, payment wallets, SIM cards, gas and electricity connections, KYC updates, impersonation, and sextortion.
- The primary objective of Chakshu is to **enable proactive reporting of suspicious activities,** contributing to the prevention and mitigation of **telecom-related fraud and spam calls.**
    - **Telecom Regulatory Authority of India (TRAI)** is working on developing an app for the Chakshu platform, further streamlining the reporting process for users.
- The DIP is a secure and integrated platform created by the **DoT for curbing the misuse of telecom resources** and data through intelligence sharing and information exchange among the stakeholders covering a wide spectrum of telecom service providers, law enforcement agencies (LEAs), banks and financial institutions.
    - It would be a **non-public data-sharing resource** for "Telecom Service Providers (TSPs), LEAs, banks and financial institutions, social media platforms, identity document issuing authorities etc.

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