



Changes to File Complaints in Government Departments

Why in News?

Recently, to prevent fake complaints, the [Uttarakhand](#) government has made it mandatory to submit an affidavit when filing a complaint.

Key Points

- **Issue with False Details:** Complaints with incorrect addresses and phone numbers have been found, leading to the new requirement.
- **Affidavit Requirement:** An affidavit must now be submitted with complaints to prevent fake submissions.
- **Objective:** The affidavit requirement aims to ensure accurate and valid complaints are registered and handled appropriately.
- **Reason:** The move addresses the issue of false complaints, which waste resources and time, and helps ensure only genuine complaints are processed.

PDF Reference URL: <https://www.drishtiias.com/printpdf/changes-to-file-complaints-in-government-departments>