

Strategy to Promote Medical, Rural and MICE Tourism

Why in News

The Ministry of <u>Tourism</u> has formulated three **draft strategies with roadmaps** for promoting **Medical and Wellness Tourism**, for **development of Rural Tourism** and for **promotion of MICE Industry** in India.

 India has been ranked 34th out of 140 countries on the World Travel and Tourism Competitiveness Index 2019, released by the World Economic Forum (WEF).

Key Points

- Medical and Wellness Tourism (MWT):
 - About:
 - Describes the rapidly growing practice of travelling across international borders to obtain healthcare services.
 - It may be broadly classified into three categories Medical Treatment, Wellness & Rejuvenation and Alternative Cures. Now it is often referred to as Medical Value Travel (MVT).
 - Scope in India:
 - State of the Art Medical Facilities: Top of the line medical and diagnostic equipment from global international conglomerates are available.
 - **Reputed Healthcare Professionals:** Reputation for high-quality medical training and also fluent in English to converse with foreigners.
 - Financial Savings: The cost of quality of medical procedures and services are low in India.
 - Alternative Cures: India has a unique advantage of offering Yoga, Ayurveda & Naturopathy for treatment.
 - Major Strategy:
 - "Heal in India" Brand for promoting India as a MVT destination.
 - Capacity building of MVT facilitator, enterprises and staff.
 - Setting up of an online MVT Portal to provide one stop solution to facilitate international patients.
 - **Convergence** of Wellness, Hospitality and Travel businesses.
- Rural Tourism:
 - About:
 - Any form of tourism that showcases the rural life, art, culture, and heritage at rural locations, thereby benefiting the local community economically and socially.
 - It offers an opportunity to promote **sustainable and responsible tourism** and fulfill the vision of **Atmanirbhar Bharat**.
 - Scope in India:

- Indian villages have unparalleled **culture**, **craft**, **music**, **dance** and **heritage** to offer to the visitors.
- Well-developed agriculture and farms to provide stay facilities and experiences.
- Beautiful climate conditions and Biodiversity.
- India has **coastal**, **Himalayan**, **desert**, **forest and tribal areas** amongst others for tourists.
- Major Strategy:
 - State Assessment and Ranking as a tool for Capacity Building (including that of Panchayati Rai Institutions).
 - Enabling Digital Technologies for Rural Tourism like enabling broadband internet infrastructure to rural areas having tourism potential.
 - Developing **clusters** for rural tourism.
- MICE (Meetings, Incentives, Conferences and Exhibitions):
 - About:
 - The main purpose is to create a networking platform for business, industry, government and Academic Community and engage in meaningful conversations.
 - MICE is also known as 'Meetings industry' or 'Events industry'.
 - Scope in India:
 - Core MICE infrastructure amenities are at par with most developed countries.
 - India has consistently improved its rank in World Bank Ease of Doing Business and WEF Travel and Tourism Competitiveness Rank.
 - Growing Economic Strength of India.
 - India has progressed rapidly in the areas like Information Technology, and Scientific Research.
 - Major Strategy:
 - "Meet in India" Brand for promoting MICE Industry.
 - Providing Infrastructure status for financing of MICE infrastructure.
 - Skill development for the MICE industry.

Significance

- Multiplier Effect: Not only does the tourism sector provide high-quality jobs, it also enhances investment in India, accelerates development.
- **Push to the Service Sector:** A large number of businesses engaged in the service sector such as airlines, hotels, surface transportation, etc. grows with the growth of the tourism industry.
- Preservation of National Heritage and Environment and Renewal of Cultural Pride.
- **Soft Power:** Tourism helps in **promoting cultural diplomacy**, people to people connect and thereby promotes friendship and cooperation between India and other countries.
- Boost to Other Forms of Tourism: India has huge potential for related areas such as Ecotourism, Nature Reserves, Wildlife tourism, Himalayan tourism. India has 38 world heritage sites that include 30 Cultural properties, 7 Natural properties and 1 mixed site.

Constraints

- **Infrastructure and Connectivity:** Deficiencies in infrastructure and inadequate connectivity hamper tourist visits to some sites.
- **Promotion and Marketing:** Although it has been increasing, online marketing/branding remains limited and campaigns are not coordinated.
- **Tourist information centers** are poorly managed, making it difficult for domestic and foreign tourists to access information with ease.
- Lack of Skills: A limited number of multilingual trained guides, and the limited local awareness

and understanding of the benefits and responsibilities associated with tourist growth.

- Others:
 - There is a perception about India **not being a very hygienic country.** This impacts the choice of India as a medical destination.
 - Lack of prioritization for rural tourism at the State and National level.
 - Lack of focussed approach on MICE as an industry.

Major Schemes of the Ministry of Tourism

- Iconic Tourist Sites Initiative
- DekhoApnaDesh Campaign
- PRASHAD Scheme
- Swadesh Darshan Scheme

Way Forward

- 'One India One Tourism' Approach: Tourism encompasses multiple ministries and takes place in and within many states and thus requires collective efforts and cooperation with centre and
- Promoting Ease of Tourism: To truly ensure a seamless tourist transportation experience we need to standardize all interstate road taxes and make them payable at a single point which will The Vision facilitate the ease of doing business.



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