

## **C-CARES Web Portal**

Recently, the Ministry of Coal (MoC) launched the **C-CARES web portal** of the **Coal Mines Provident Fund Organization (CMPFO).** 

- The C-CARES web portal is developed by the **Centre for Development of Advanced Computing (C-DAC),** a Research and development organization under <u>MeitY</u>, the portal promises to revolutionize **record-keeping and streamline processes for CMPFO** subscribers and pensioners.
- CMPFO is an autonomous organization under the MoC for administering <u>Provident Fund and</u>
  <u>Pension schemes</u> for social security in the <u>coal sector</u>.
  - The Organization is presently rendering services to about 3.3 lakh Provident Fund subscribers and 6.1 lakh pensioners of the coal sector.
- C-CARES will enable CMPF subscribers and coal companies to perform various functions tailored to their needs, including online settlement of claims, paperless working, timely and accurate settlement of claims, reduction in processing time, and grievance redressal.
- This digital transformation aligns with the vision of Digital India.

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