



## TRAI Recommendations for Regulatory Sandbox

**Source: BS**

The [Telecom Regulatory Authority of India \(TRAI\)](#) has issued significant recommendations for customer onboarding and the oversight of the [Regulatory Sandbox \(RS\)](#).

- Eligibility for the RS in the Digital Communication Sector is **limited to Indian nationals** or entities, aiming to promote innovative technologies, services, use cases, and business models.
- Customer onboarding in the **RS requires specific voluntary consent**, emphasising ethical and legal customer engagement.
- Adherence to the [Digital Personal Data Protection Act, 2023](#), is crucial for customer onboarding and data processing, highlighting the importance of [data protection laws and regulations](#).
- Applicants must disclose details of licensing or regulatory relaxations sought for testing purposes and provide a clear exit strategy for the testing phase, ensuring transparency and regulatory compliance.
- The oversight and governance of the RS is recommended to be managed by the **National Telecommunications Institute for Policy Research, Innovation, and Training (NTIPRIT)**, with involvement from the **Telecom Engineering Centre (TEC)** and academic institutions as needed.
- Funding support from ["Digital Bharat Nidhi"](#) is suggested for entities conducting trials for new technologies, aiming to bridge the digital divide and promote socio-economic advancement for underprivileged sections, aligning with broader national goals.

**Read more:** [Comprehensive Framework for a Regulatory Sandbox](#)

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