



## Chakshu and the Digital Intelligence Platform

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The [Department of Telecommunications \(DoT\)](#) introduced two initiatives, **Chakshu and the Digital Intelligence Platform (DIP)**, to combat spam and fraud calls through the [Sanchar Saathi portal](#).

- Chakshu (meaning eyes) is accessible at [sancharsaathi.gov.in/sfc](https://sancharsaathi.gov.in/sfc), facilitating citizens to report suspicious communications.
  - The platform allows users to **report various types of fraud**, including those related to bank accounts, payment wallets, SIM cards, gas and electricity connections, KYC updates, impersonation, and sextortion.
- The primary objective of Chakshu is to **enable proactive reporting of suspicious activities**, contributing to the prevention and mitigation of **telecom-related fraud and spam calls**.
  - [Telecom Regulatory Authority of India \(TRAI\)](#) is working on developing an app for the Chakshu platform, further streamlining the reporting process for users.
- The DIP is a secure and integrated platform created by the **DoT for curbing the misuse of telecom resources** and data through intelligence sharing and information exchange among the stakeholders covering a wide spectrum of telecom service providers, law enforcement agencies (LEAs), banks and financial institutions.
  - It would be a **non-public data-sharing resource** for “Telecom Service Providers (TSPs), LEAs, banks and financial institutions, social media platforms, identity document issuing authorities etc.

**Read more:** [World Telecom Day 2023](#)

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