

Madhya Pradesh is the first in the country in redressal of complaints in Madhya Pradesh 'Ayushman Bharat'.

Why In News?

On April 25, 2022, The Minister of Public Health and Family Welfare of Madhya Pradesh, Dr.
Prabhuram Chaudhary informed that in the National Health Authority's report for 2021-22, Madhya Pradesh secured the first position in the country in the field of redressal of grievances in the 'Ayushman Bharat' scheme by scoring 86 marks in grievance redressal.

Key point

- Minister Dr. Prabhuram Chaudhary said that the National Health Authority in its progress report for the year 2021-22 has collected rs 1.57 crore by imposing penalty in the complaints received against 67 hospitals in the state under the grievance redressal system.
- The scheme fulfilled the objective of free treatment by refunding Rs.59 lakh 2 thousand through bank accounts on the basis of complaints received from 140 beneficiaries.
- Under the Ayushman Bharat Scheme, the eligible beneficiaries of the state have been getting quality health services for more than 3 years. Under the scheme, treatment upto Rs.5 lakh per family is being provided to eligible beneficiaries from 1,000 government and private hospitals per year.

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