



# Chief Minister launched 10 Faceless Services of Haryana Urban Development Authority

## Why in News?

On June 12, 2023, Haryana Chief Minister Manohar Lal launched 10 faceless services of the Haryana Urban Development Authority, which is an important step towards digital empowerment and citizens' facilities. Along with this, the Chief Minister also launched a brochure of faceless services.

## Key Points:

- Haryana Urban Development Authority aims to provide transparent & citizen-centric services through technology and contribute to the overall development & welfare of the state.
- Allottees can now avail of Haryana Urban Development Authority services from anywhere without the need to personally visit the Estate Office. The online platform is accessible 24×7, allowing citizens to easily submit their applications and access services at their convenience.
- The Chief Minister said that the user-friendly interface of the online system ensures a smooth & hassle-free experience for the users, simplifies the application process and enables the citizens to navigate easily through the various services provided by the Haryana Urban Development Authority.
- Faceless service will increase transparency as applicants can track the status of their applications and get updates online.
- In addition, the system's faceless service promotes fairness and objectivity in the allocation process, thereby ensuring a level playing field for all.
- The launch of faceless service will bring many benefits to the citizens of the state and the allottees can now apply for various services like- Transfer permission letters, Non-dues certificates, Non-encumbrance certificates, Independent floor-transfer permission letters, Mortgage permission Facilities of Letters, Independent Floor Re-allotment letter, De-mortgage permission letter, Cancellation of transfer permission, Allotment letter (e-auction) and Re-allotment letter will be provided.
- On this occasion, the Chief Minister flagged off the Haryana Urban Development Authority van. This van will go to every sector of HSVP and inform people about the schemes being offered by HSVP & will work to make them aware.
- It was told in the meeting that last year 62 thousand people have taken advantage of these services through manual mediums, but now the benefit of all these services will be available through online mediums only.
- User has to log in to the allottee corner to avail these services. Users can log in through launch videos on HSVP's website guiding them on how to avail the services.





हरियाणा के मुख्यमंत्री श्री मनोहर लाल खंडोवाल ने हरियाणा शहरी विकास प्राधिकरण की योजनाओं से संबंधित कार्यक्रमों के दौरान हररी शहरी विकास रथाना का शुभारंभ किया। कार्यक्रम में उ. मुख्यमंत्री के मुख्य प्रमोशन अधिकारी श्री डी.एस. देवी, मुख्यमंत्री के प्रमोशन अधिकारी, श्री वी. रामासुंदर और मुख्य प्रमोशन अधिकारी, हरियाणा शहरी विकास प्राधिकरण श्री अजीत बालाजी जोशी। (12.06.2023)

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