



# Services and Information through the Jan Sahayak Help Me App

## Why in News?

Haryana government services and information can now be accessed through the **Jan Sahayak Help Me app**, citizens can avail of the services via their mobile phones.

## Key Points

- Registration is essential using either a mobile number or a **Parivar Pehchan Patra** to access the benefits of the services and information via the Jan Sahayak Help Me app.
- The app offers information on various government services categorised by departments, including **emergency services** like Dial 112, police (100), ambulance (108), and more.
- Citizens can avail themselves of services ranging from **bill payments to job listings** and **skill development opportunities**.
- Through the **Haryana Jan Sahayak app**, citizens can avail themselves of services such as dry ration distribution, cooked food, doctor consultations, education, travel passes, financial aid, gas cylinder booking, ambulance services, and more.
- Requests for any service made by an individual through the app are immediately forwarded to the respective district authorities for necessary action.

## Jansahayak Mobile App

- It is an initiative of Government of Haryana to provide a single point of interface to citizens for accessing all Government Services , Emergency Helplines and other information services.
- It is a **bilingual mobile app** in both English & Hindi.

## Parivar Pehchan Patra (PPP)

- It was launched on November 1, 2021 in the spirit of Antyodaya.
- It is an ambitious scheme of the state government, which aims to provide the benefits of all government welfare programs and services to eligible families.
- Haryana is the **first state in the country to make such a scheme for making family identity cards or Parivar Pehchan Patra** for every family. So far, no such scheme has been started either in the country or abroad.