



# Minister of Social Justice and Empowerment Launched the Helpline of Departmental 'Whatsapp Chatbot'

## Why in News?

On 10 April 2023, Social Justice and Empowerment Minister Tikaram Jolly virtually inaugurated 'Whatsapp Chatbot' to provide information and other facilities through WhatsApp to the beneficiaries related to departmental schemes using information technology in the field of m-governance.

## Key Points

- Services related to Social Security, Pension Schemes, Scholarship Schemes, Palanhar, Mukhyamantri Anuprati Coaching Scheme and Mukhyamantri Kanyadan Yojana are being made available at the initial level through WhatsApp chatbot.
- In the case of beneficiaries applying through E-Mitra, the fee is borne by the applicant, but applying on the link available through the WhatsApp chatbot can save both time and money with ease and ease.
- Social Justice and Empowerment Minister Tikaram Jolly said that the benefits of these schemes can be availed by applying on the departmental WhatsApp chatbot mobile number 9462745980.

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