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## **MP moved forward in establishing innovative E-governance systems, received 23 National E-Governance Awards | Madhya Pradesh | 31 Aug 2023**

### **Why is News?**

According to the information given by the Madhya Pradesh Public Relations Department on August 30, 2023, Madhya Pradesh has won 23 National E-Governance Awards for excellence at the national level since 2007 by implementing E-Governance systems with innovative use of information technology.

### **Key Points:**

- Inspired by the encouragement given by Chief Minister Shivraj Singh Chouhan to innovative IT-based governance systems, several departments have implemented innovative systems, which have benefited the target beneficiaries of various development schemes and programmes.
- Many of these efforts have been praised for their universal acceptability, considering them applicable to the socio-economic conditions of other states as well.
- Integrated treasury computerization in the year 2007, tele-payment in Jabalpur collectorate in 2008, arrangement of survey of forest dwellers in 2010 and MP Online, Samagra Portal, Panch Parmeshwar Portal, Indore 311 App, Pension Portal, Online Social Security Scheme Management System, MP Labour Initiatives like Seva Portal, Sparsh-Special Project for Assistance to Divyang, Rehabilitation and Empowerment of Divyang, State School Education Portal, Automatic Metering System and Fire Alert and Messaging have won national acclaim.
- Recently, Bhopal Smart City Development Corporation Limited won the Silver Award for the Jal-(Supervisory Control and Data Exhibition) project.
- Its objective is to create a system of real-time monitoring, control and data management of water treatment plants, pump houses and storage so that water supply can be done with the prescribed parameters and effective energy management. Complete arrangements have been made to alert operators on abnormal situations so that the possibility of dangers can be reduced.
- In the year 2021, initiatives like Indore-311 application received praise across the country. This application played an important role in making Indore number one in cleanliness.
- Indore-311 is the easiest way to raise your problems on the app and motivate the concerned authorities to solve them. Indore-311 is a platform for the citizens of Indore to raise their voices.
- This initiative has helped in making Indore a better city by helping civil departments to report, analyze, manage and solve problems.
- In the year 2018, Panch Parmeshwar Portal received the Gold Award. Similarly, silver award was received by Directorate of Sports and Youth Welfare for excellence of sports in creative ways in E-Governance using technology.
- Bhopal's creative intervention in information technology by the source agency of adoption information has received national appreciation.
- Anmol is the country's first state-level E-initiative, which aims to monitor children living in various Specialist Adoption Agencies (SAAs). Anmol is a single information centre, which informs parents about the status of children, the process of adopting them, the status of their waiting list, the availability information as per the needs of the children and monitors the status of children by gender.
- The School Education Portal is a holistic portal, designed as an integrated E-governance mechanism, which will assess the performance of the school education sector. Procedural, transparent and accountable governance has been instrumental in implementing the Right to Education Act, 2009.

- Other efforts to provide quality services to the people through effective E-governance and to further innovative use of IT include geomatics based integrated information system application for planning rural road connectivity, tele-solution call centre for citizen convenience and grievances, Jan Mitra Samadhan Kendra, Gwalior, Automated Building Plan Approval System, SMS based transformer information and management system included.

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