



drishti

Important Facts for Prelims (29th November 2018)

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Emergency Response Support System (ERSS)

- Emergency Response Support System (ERSS) has been launched for Himachal Pradesh.
- **Himachal Pradesh is the first state** to launch pan-India single emergency number '112' under ERSS.
- Under this project, one Emergency Response Centre (ERC) is established along with District Command Centers (DCCs) covering entire State.
- This marks the commencement of a **single number based 112 emergency services** which will connect to Police, Fire, Health and other helplines through an Emergency Response Centre in the State.
- Emergency Response Centre is **integrated with Police (100), Fire (101), Health (108) and Women helpline (1090)** Services to provide emergency services via single emergency number - 112.
- This service will remove the need for citizens to remember multiple helpline numbers.
- The service also includes a **'112 India' mobile app** integrated with Panic Button of smartphones and ERSS State website for ease of citizen in availing immediate assistance.
- To increase the effectiveness of Emergency Response, the ERC has also been integrated with Location Based Services provided by Telecom Service Providers.
- To ensure safety of women, a **SHOUT feature has been introduced in '112 India'** mobile app to seek immediate assistance from registered volunteers in the vicinity apart from the immediate assistance from Emergency Response Centre.
- **ERSS was formed on the recommendation of Justice Verma Committee**, formed in the backdrop of unfortunate incident of Nirbhaya in December 2012.
- 'Emergency Response Support System (ERSS)' was earlier known as Nationwide Emergency Response System.
- Central Government has allocated funds under Nirbhaya Fund for implementation of ERSS project across the country.